

NEWS FROM THE CENTER

Faith Family is pleased to announce a partnership with the **Lipscomb University College of Pharmacy**, who will be providing medication management for our patients.

We are pleased to announce that **Susan Hammer** has joined our staff as Director of Development. She brings a wealth of experience and we are delighted to have her on our team.

We are grateful to Outpatient Diagnostic Center and the Saint Thomas Health's Mobile Mammography bus who are now offering **affordable mammograms** for our patients.

Through the generosity of an individual donor, Faith Family has hired a part time **Volunteer/Student Coordinator, Hontas Lowrance**, to develop and manage the volunteer and student program.

Laura Hobson was recently elected the first Chair of the newly formed **Tennessee Charitable Care Network** whose mission is to provide support, education and representation for more than 50 clinics across the state.

Long-time volunteer **Physical Therapist Katie Regan** will conduct her last patient appointment in March. She has been a tremendous resource for hundreds of patients, and will be greatly missed.

LIKE US ON FACEBOOK!

E-NEWSLETTER: To receive our e-newsletter, email LWojcik@FaithMedical.org.

Patient Story: Forrest

When Forrest was laid off from his job as a manager at a CD packaging company, he knew he had to find a way to provide for his family. He decided to open his own large format printing and graphic design business, and assumed that finding insurance would be an easy feat. Much to his surprise, getting insurance was not that easy – he was denied coverage due to high blood pressure and other health complications,

and soon after, an unsettling feeling of fear set in. “You begin to think about things like, what would happen if I had a heart attack? Would we lose our home? What would we do?” His family tried paying out of pocket for medical care, but it was too expensive. A discounted checkup at the doctor’s office was \$170, and that didn’t include any lab fees or additional tests. They couldn’t afford the cost of regular medical care, and to make matters worse, Forrest was diagnosed with diabetes soon after opening his own business. He visited the Metro Health Department for information about diabetes, and while there, he found out about Faith Family.



“We liked that the organization was faith based, and we instantly thought ‘this is the place for us.’ My wife and I scheduled our first appointment right away.” They saw Carolyn Pratt, Physician Assistant, during their first visit and connected with her immediately. “I cannot say enough about Carolyn. We instantly felt comfortable around her, and she truly listens to what we have to say.” Forrest and his family have been coming to Faith Family for 5 years now, and his experience here is better than he ever imagined. Since Forrest’s household income falls below the threshold to qualify for a subsidy through the Affordable Care Act, he plans to continue to receive care here. “All we have is Faith Family. I hope people continue to support the clinic; the whole staff is amazing.”

WISH LIST

Children’s band aids, office supplies, and paper products contact Sheree Keith at (615) 341-0808 or SKeith@FaithMedical.org

VOLUNTEER OPPORTUNITIES

Contact Hontas Lowrance at HLowrance@FaithMedical.org or (615) 649-3048



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Dear Friends,

The beginning of a new year is the perfect time to assess the efforts of the previous year and make plans for the future. It is also the time to say **thank you**. We are grateful to all of you - our generous supporters... we could not do this important work without you. Your donations enabled us to provide care to approximately 3,500 patients during the course of 11,000 patient visits. More than 1,000 of these individuals were new patients. We are grateful that they have a place to come to receive loving, compassionate and comprehensive care.

You will find more statistics on the back page; however, we all know our patients are NOT statistics. They are children of God with many of the joys and struggles that each of us face on a daily basis. What a blessing it is to be able to develop a relationship with them and assist them as they journey through life without health insurance.

While the Affordable Care Act was, and is, being debated, and while the www.healthcare.gov website was problematic, one thing remains working well....Faith Family Medical Center! And because of this new law, we have added another service for our patients - we are offering them assistance in assessing their insurance options. We are grateful to the HCA Foundation and Baptist Healing Trust for funding a Health Assist Specialist who can help them. However, the majority of our patients fall into one of the many gaps in coverage and we remain committed to serving them.

Faith Family is pleased to welcome four new board members. Tom Henderson, M. D., the former Faith Family Medical Director (2001-2013) will join the Board along with Rod Holliman, Senior Director, Southwind/Advisory Board, Frank Kyle, CEO Outpatient Imaging Affiliates LLC and Marcia Sloan, Associate Director, Finance, VUMC.

Thank you for your ongoing support of Faith Family Medical Center and we assure you we are faithful stewards of your donations. We understand this great responsibility and also the responsibility of caring for the individuals that come to our door every day. We, with your support, remain committed to taking care of them - physically, emotionally and spiritually.

Laura Hobson
President

Parker Panovec, M.D.
Medical Director

FAITH FAMILY MISSION

We seek to follow the commitment of people of faith to provide hope and medical care for the working uninsured and their families by meeting their physical, emotional and spiritual needs.

Planned Giving

FAITH FAMILY MEDICAL CENTER LEGACY SOCIETY

We encourage you to consider making a lasting impact for our patients for many years to come through a planned gift. For further information regarding including Faith Family Medical Center in your estate planning, please contact Laura Hobson, President, Faith Family Medical Center at (615) 649-3030 or LHobson@FaithMedical.org.

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Thank you for your generous gifts.

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If there is an error in your listing please
 contact Lily Wojcik at (615) 649-3031
 or LWojcik@FaithMedical.org

5th Annual Birthday Breakfast



Faith Family held our annual Birthday Breakfast on November 6th, 2013. Over 400 people attended, and over \$170,000 was raised! The breakfast was a special time to honor Dr. Tom Henderson, as he officially stepped down as Medical Director after serving the clinic for 12 years. Dr. Parker Panovec was introduced

to the attendees, and Chris Smith, Pulpit Minister at Harpeth Hill Church of Christ spoke to the crowd. Family vocal group Parker Blue performed two crowd-pleasing pieces during the breakfast.

The breakfast would not have been possible without the leadership of chairs Mr. & Mrs. Doug Cruickshanks (Sondra), and committee members: Reed Campbell, Charles Caudill, Hank Davis, Myrtianne Downs, Barbara Fisher, Kathy Gibson, Gary Gober, Rick Hart, Kim Holbrook, Ann Holleman, Nancy Holyfield, Pat Johnston, Linda Lamb, Sue Minch, Sara Morris, Babs Oglesby, Robert Ramsey, Cathy Shull, Jane Stumpf, Katie Weien and Jenny Wray.

We would also like to specially thank sponsors Blue Cross Blue Shield of Tennessee Foundation, First Bank, HCA/TriStar, Mr. & Mrs. Doug Cruickshanks, Delta Dental of Tennessee, Renasant Bank, Baptist Healing Trust, Bass Berry and Sims, Bernard Health, Mr. & Mrs. Marc Carter, Dale Incorporated, Flow Construction, Gober Law Firm, Hastings Architectural Associates, Mr. & Mrs. Wearen Hughes, Humana, Mountain Group Capital, The Parent Company, Robert Ramsey, R. W. Baird & Company, Scott Insurance, Standard Candy Company, Stansell Electric Company, The Stumpf Family, Touchstone Medical Imaging, and Vistapoints. Special thanks to Mark Sorrells, Joe Turley, Kathy Gibson, Jean Ramsey, Davisual Media and Woodmont Christian Church.

Dr. & Mrs. Thomas W. Henderson Fund 2013

The Dr. & Mrs. Thomas W. Henderson Fund has been established to support the significant work of the center. Gifts may be designated to this fund to ensure operational support of the center.

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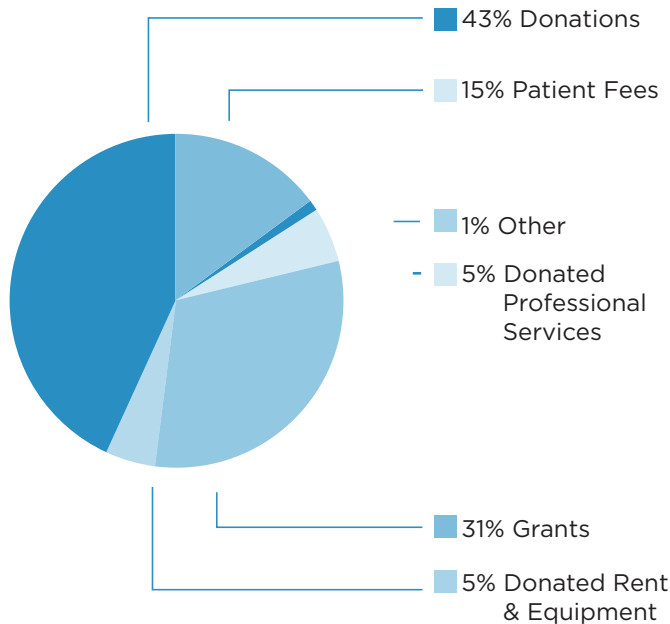
In order from top: 1. Henderson Family: Dr. Tom Henderson, daughter Mary Babe, grandchildren and Linda Henderson 2. Dr. & Mrs. Parker Panovec (Debbie), Dr. & Mrs. Tom Henderson (Linda) 3. Doug and Sondra Cruickshanks (chairs). 4. Dr. & Mrs. John Lamb (Linda)

HIGHLIGHTS

- 3,500 working uninsured patients
- 11,000 patient visits

SOURCES OF FUNDING

2013 Revenue: \$1,803,780



2013 PATIENT DEMOGRAPHICS

- 74% of patients are Davidson County residents
- 60% are Caucasian, 16% are African American, 16% are Hispanic, and 9% Other
- 49% Have been coming to Faith Family for 4 or more years
- 84% Have come to Faith Family multiple times this year

2013 PATIENT SURVEY HIGHLIGHTS

- 97% Said that they would highly recommend Faith Family to others
- 90% Said they did not know what they would do if Faith Family were not available to them
- 97% Said they were treated as an individual, not as a “number”

JOURNEY TO HEALTH HIGHLIGHTS

- 253 patients participated in Journey to Health programs through 1,467 encounters
- 87% of JTH participants completing the program increased their engagement in physical activity
- 82% of patients completing the basic course improved their health and nutrition knowledge



Love Notes – a Valentine’s Day Concert

Faith Family held the first ever Love Notes concert – an evening of songwriters, dessert and wine at ASCAP on Music Row, on Valentine’s Day. The event was chaired by Nancy and Wayland Holyfield and featured songwriters Rivers Rutherford, Leslie Satcher, and Chip Esten, “Deacon” on the show Nashville. Tickets sold out within one week, and more than 100 people attended. Special thanks to Silver Sponsors Outpatient Diagnostic Center, Outpatient Imaging Associates, Advisory Board Company/Southwind and Bronze Sponsors Shakti Yoga, Nashville Building Services and The Wine Chap. Guests enjoyed an assortment of beautiful hand crafted desserts, wine, beer and a specialty cocktail, the “Sweetheart Sparkler.” Cocktail music was provided by guitarist Joni Bishop. Special thanks to Myrtianne Downs and Babs Oglesby for their help with this event. Be sure to mark your calendars for next year’s Love Notes on Valentine’s night, February 14th!



1. Leslie Satcher, Rivers Rutherford and Chip Esten (Deacon). 2. Nancy and Wayland Holyfield (Chairs), Chip Esten, Lee Holyfield. 3. Dr. & Mrs. Bob Alford, FFMC Board Chair, Nancy Holyfield, Love Notes Chair, Laura Hobson, FFMC President, Myrtianne Downs. 4. Missy Eason, Irwin Fisher, Patty Puskar